



Delaware  
Claims  
Association

## You Are Invited To Attend

The Delaware Claims Association  
Continuing Education Seminar

Tuesday, October 4, 2011

at

Caviliers Country Club

100 Addison

Dr. Newark, DE

**Cost:** Morning Session \$40 for DCA Members\* & \$50 for non-members includes Continental breakfast & 3 ethics credits

All day \$90 for DCA Members\* or \$110 for non - members includes Continental Breakfast, Lunch and 6 credits

\*2011 dues must be current to receive the DCA member rate.

**Continuing Education Credits: pending**

**Registration deadline:** September 26, 2011 No Refunds after deadline.

### AGENDA

- |                  |  |
|------------------|--|
| 8:00 – 8:30 am   | Registration, Continental Breakfast and Welcome  |
| 8:30 – 10:00 am  | Ethics Morality and the Claim Professional<br>Robert Horst, Nelson, Levine, De Luca & Horst              |
| 10:15 -10:30 am  | Break  |
| 10:30-12:00 am   | <i>con't</i> Ethics Morality and the Claim Professional<br>Robert Horst, Nelson, Levine, De Luca & Horst |
| 12:00 – 12:45 pm | LUNCH  |
| 12:45 – 1:30 pm  | Accident Reconstruction<br>Delaware State Police Collision Reconstruction Unit.                          |
| 1:30 – 2:15 pm   | Common Orthopedic Motor Vehicle Injuries<br>Dr. Johnson, First State Orthopedic                          |
| 2:15 – 2:30 pm   | Break  |
| 2:30 - 3:15 pm   | Red Flags of the Fraud Fire<br>Richard Harris, National Forensic Consultants                             |

Any questions or concerns please contact Linda Cho e-mail at [lcho@connerstrong.com](mailto:lcho@connerstrong.com).



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Registration Form and Payment

2011 Delaware Claims Association Continuing Education Seminar  
October 4, 2011

\_\_\_\_ Morning Session \$40.00 for members and \$50.00 for non-members  
includes continental Breakfast, Lunch & 3 ethics credits

\_\_\_\_ All day \$90.00 includes Continental Breakfast, Lunch and 6 credits

Please Make Checks Payable to DCA

Name \_\_\_\_\_

Mailing address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Employer \_\_\_\_\_

Work phone # \_\_\_\_\_ Fax# \_\_\_\_\_

E-mail address \_\_\_\_\_

**Please print this form and return with check payable to:**

Delaware Claims Association  
c/o Melanie Smyth  
1450 Lorewood Grove Road  
Middletown, DE 19709

PLEASE SEND COMPLETED FORM WITH PAYMENT BY **September 26, 2011.**

“DCA, as a continuing education provider, is now required to electronically file your continuing education credits on your behalf. DCA is charged \$1.00 per credit and are passing that charge onto you and included in the Seminar fee”.