



Delaware
Claims
Association

Continuing Education Seminar
Tuesday, October 3, 2017

Location:
Cavaliers Country Club
100 Addison Dr. Newark, DE 19702

AGENDA

- | | |
|------------------|---|
| 8:30 - 9:00 AM | Registration, Continental Breakfast and Welcome |
| 9:00 - 10:30 AM | <i>Catastrophe - Managing the Psychological Trauma</i>
Ray Shelton Ph.D., Director of Professional Development
National Center for Crisis Management |
| 10:30 - 10:45 AM | Break |
| 10:45 - 12:15 PM | <i>Catastrophe - Managing the Psychological Trauma</i>
(Cont'd...) |
| 12:15 - 1:00 PM | LUNCH & Vendor Exhibit |
| 1:00 - 3:00 PM | <i>Ethics in Claims Handling</i>
Andrew J, Spaulding, Esquire
Fowler Hirtzel McNulty & Spaulding, LLC |
| 3:00 - 3:15 PM | Wrap up and Door Prizes |

Please contact our DCA President, Melanie Smyth, at 302-449-3303 or Melanie.smyth@selective.com with any general seminar questions or concerns.

Please contact our DCA Treasurer, Debra Lawhead, at 302-739-3651 or Debra.Lawhead@state.de.us with questions regarding registration for this seminar.

"DCA, as a continuing education provider, is now required to electronically file your continuing education credits on your behalf. The DCA is charged \$1.00 per credit, which is included in the Seminar fee".



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ETHICS ONLY: Includes Lunch and 2 ethics credits.

_____ \$50 for DCA Members* _____ \$65 for non-members

ALL DAY: Includes Continental Breakfast, Lunch, 2 ethics & 3 general credits.

_____ \$100 for DCA Members* _____ \$115 for non-members

***2017 dues must be current to receive the DCA member rate. (Dues are \$40.00)**

Name _____ Work# _____

Employer _____

E-mail address _____

*****Please print this form and return by September 22th 2017 with check payable to:**

Delaware Claims Association
c/o Debra Lawhead
20 Emily Lane
Magnolia, DE 19962